



## Active Admin Software Release Notes

### Active Admin 2.0

This is the current release of Active Admin, the application used to set up and manage Active Storage systems, including ActiveRAID, mRAID, and mVault. Active Admin 2.0 is recommended for all users and replaces all earlier versions of Active Admin.

### What's New?

Active Admin 2.0 adds support for setting up and managing mRAID and mVault systems and incorporates many user interface improvements for complex profiles and environments.

### System Requirements

Active Admin 2.0 supports Mac OS X v10.5 and above.

### Downloading and Installing

Active Admin can be downloaded from Active Storage's support page at:

<http://support.activestorage.com>

Or by clicking on the 'Latest Downloads' link in the right-hand panel, or navigating to:

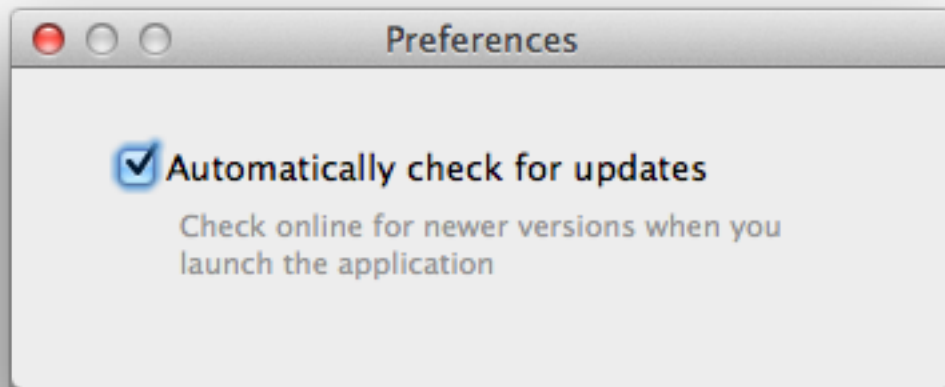
[Active Storage Forums... Downloads](#)

1. Download the Active Viewer software (compressed as a .ZIP file).
2. Locate the downloaded file (depending on browser settings, your download location may vary, but it is typically your user download folder or desktop).
3. Decompress the file (typically by simply double-clicking on it) and place the decompressed file in your /Applications or /Applications/Utilities folder.
4. Double-click the application to launch it and begin discovering and monitoring your Active Storage systems.

## Updating Your Software

On first launch, Active Admin will ask if you would like to check for updates automatically. It will also ask if you would like to include an anonymous system profile. Select 'Check Automatically' to be notified of new software updates.

[Active Admin... Preferences](#)



You may also check your software update preferences – it is recommended that you check for updates daily.

You can check for updates directly from the menu:

[Active Admin... Check For Update](#)

If your environment does not allow outbound network connections, simply leave the 'Check for Update' preference unchecked.

## Getting Support

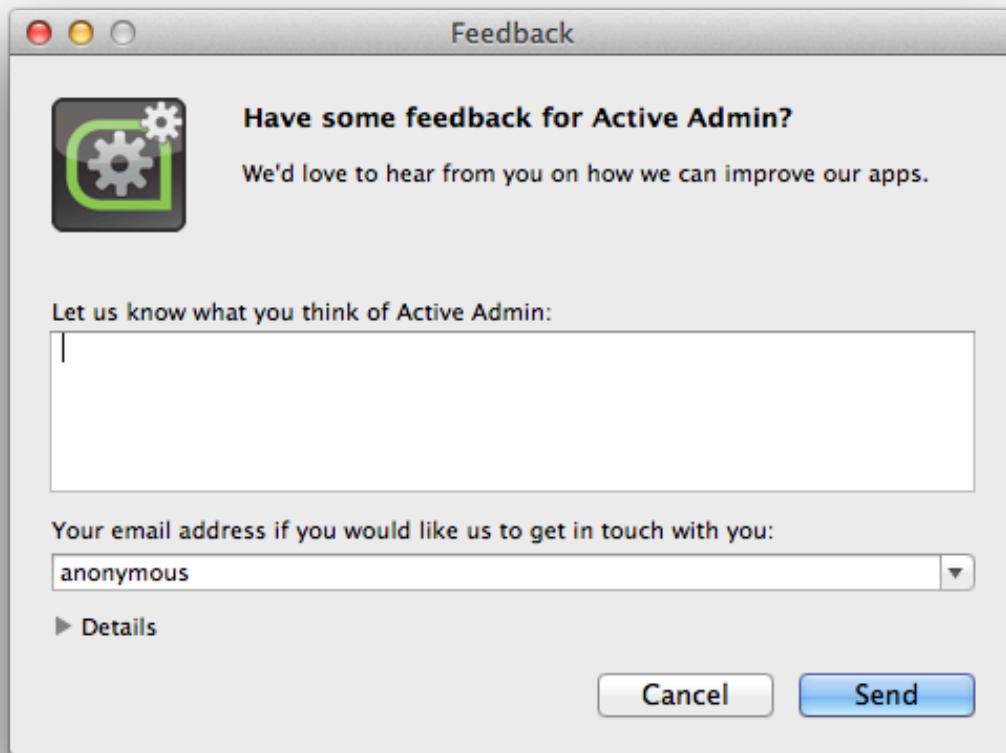
You can reach the Active Storage support team a number of ways.

Log in (or create a new account) and submit a Support Ticket online:


<http://support.activestorage.com/login>

You can send feedback from directly inside Active Viewer:

[Help... Send Feedback](#)



Feedback

 **Have some feedback for Active Admin?**  
We'd love to hear from you on how we can improve our apps.

Let us know what you think of Active Admin:

Your email address if you would like us to get in touch with you:  
anonymous

► Details

Cancel Send

If urgent, we are available for you via phone at any time:

1 877 MAC DISK (1 877 622-3175) or from outside the U.S., +1 310 212-5248

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